Help Increase Efficiency and Revenue by Implementing Actionable HCC Alerts

What is HCC?

The goal of **hierarchical condition category (HCC)** documentation is to capture a patient's true clinical picture, including their disease severity and associated risk. HCC codes allow for scoring and classifying of at-risk members to help estimate costs for the next year of coverage.[1]

Challenges For Health Systems

Health systems must capture accurate patient acuity to ensure appropriate reimbursement and avoid being financially penalized in risk-sharing arrangements.

Coding of chronic conditions needs to be re-captured at the start of each calendar year.

Inaccurate or missing HCC coding can result in loss of potential revenue as well as put health systems at risk in value-based contracts.

Financial hardships are impacting health systems as a result of the COVID-19 pandemic.[2]

Stanson Health, a Premier company, can help organizations capture HCC codes

by implementing alerts to prompt providers to add the necessary codes in the electronic health record (EHR) workflow.

Identify improvement opportunities in HCC coding/ documentation and RAF score performance.

- **Available in EHR workflow.** Actionable HCC alerts are made available in the EHR at the point of care and are designed to notify the provider if a new or different HCC code should be considered to optimize diagnosis coding.

- **Inferred diagnosis.** Our HCC alerts are not solely reliant on prior coding history, nor do they focus primarily on the recapture of codes. This helps enable identification of new codes that have not been previously documented, resulting in a year-over-year increase in risk adjustment factor (RAF) scores.

- **Expanded HCC content.** We offer more than 40 HCC alerts covering a variety of conditions including diabetes, Alzheimer's disease, benzodiazepine and opioid dependence, chronic kidney disease and more that can be made available as part of your clinical decision support (CDS) library.

- **Actionable alerts.** The alerts are designed to be actionable and built to limit the provider's administrative burden. They help the provider to update the HCC code in the workflow, avoiding the need to remember to update the code later or navigate to a different part of the EHR to complete the task.

- **Provider efficiencies.** The alerts help increase provider efficiencies across the care continuum, resulting in improved patient care, risk score outcomes, billing compliance and the potential to optimize Medicare Advantage reimbursement.
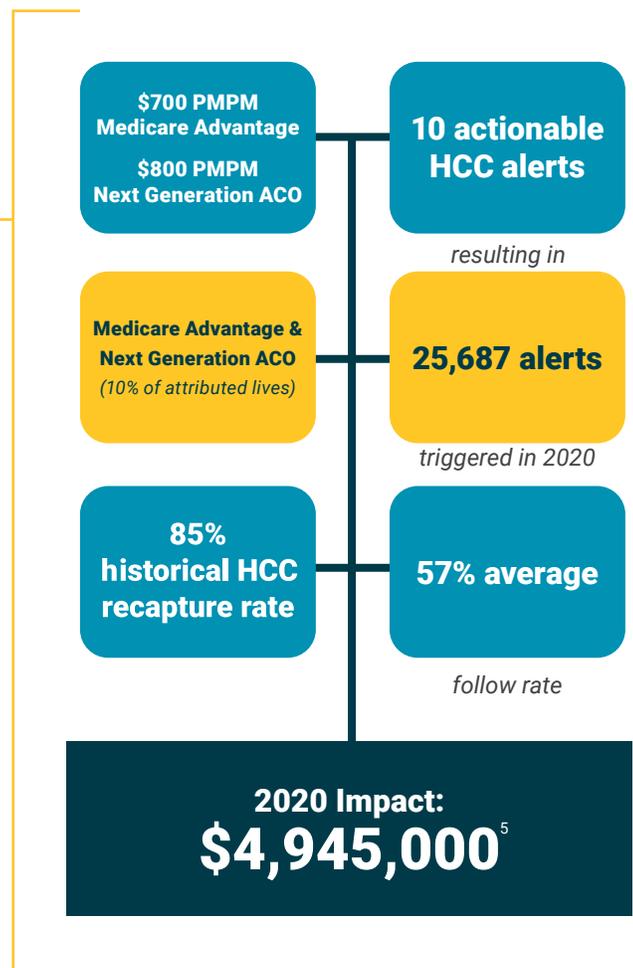
HCC Alert Success

A health system utilized HCC alerts, resulting in a financial impact of nearly $5 million despite financial hardships of COVID-19 in 2020.[3]

Community Health Network utilized 10 actionable Stanson HCC alerts focused on Type 2 diabetes and obesity.[4]

For more information about how you can improve HCC coding accuracy and help increase Medicare reimbursement with Premier's HCC decision support, visit **www.stansonhealth.com.**

This is an advertisement for services. Results and savings will vary based on individual circumstances. Links are accurate at the time of publication.

1. Hierarchical Condition Category Coding. (2019, March 04). Retrieved June 1, 2020, from https://www.aafp.org/practice-management/payment/coding/hcc.html
2. Hospitals and Health Systems Face Unprecedented Financial Pressures Due to COVID-19: AHA. (n.d.). Retrieved July 1, 2020, from https://www.aha.org/guidesreports/2020-05-05-hospitals-and-health-systems-face-unprecedented-financial-pressures-due
3. Information regarding covered lives, per member per month rates and HCC multiplier data submitted by Community Health Network. Data calculated from Stanson Analytics from January 1 – December 31, 2020. HCC coding alerts that resulted in a code being placed were used to determine the estimated financial impact of the HCC alerts.
4. Ibid
5. Ibid

$700 PMPM Medicare Advantage
$800 PMPM Next Generation ACO

10 actionable HCC alerts

resulting in

Medicare Advantage & Next Generation ACO *(10% of attributed lives)*

25,687 alerts

triggered in 2020

85% historical HCC recapture rate

57% average

follow rate

2020 Impact: $4,945,000[5]