

## WHEN IT COMES TO PATIENTS, FOCUS MORE ON CARE AND LESS ON HCC CODING.

SEE HOW BSMH DOCUMENTED 35,000+ HCC CATEGORIES IN JUST SIX MONTHS.

As the healthcare landscape evolves, organizations must find ways to reduce costs, without sacrificing quality of care, to remain competitive. From a population health perspective, one of the goals within many organizations is to deliver value-oriented care. As the industry shifts from a fee-for-service to value-based care programs, proper coding and documentation are key to optimizing success and ensuring accurate reimbursement.

Bon Secours Mercy Health (BSMH), the fifth largest Catholic healthcare ministry in the nation, is committed to boosting healthcare quality, safety and cost effectiveness. To accomplish this goal, the health system actively pursues new ways to enhance care and improve outcomes for their patients. Keeping the importance of accuracy in mind, BSMH set out to improve their electronic health system's (EHR) design and workflows, as well as raise Hierarchical Condition Category (HCC) coding knowledge and compliance among clinicians.

HCC provides real-time software using chart data where information is automatic during the encounter, recommendations are delivered based on chart evidence in the existing electronic health record (EHR) workflow and clinicians are only alerted when there is a suggestion that may help guide the provider to improve coding accuracy.

### SOLUTION AND IMPLEMENTATION

The goal of HCC documentation is to capture a patient's true clinical picture, including their disease severity and associated risk. Stanson's Clinical Decision Support (CDS), a solution of PINC AI™, helps organizations capture HCC codes by implementing alerts to prompt providers to add the necessary codes in the EHR workflow. The goal for BSMH's implementation was to provide cognitive activity within the workflow when it makes sense – the right time, the right place and the right provider. With the clinical decision support (CDS) engine evaluating over 30 elements per code, it's helping alleviate the extra burden of clinicians having to search through charts and making sure their codes are accurate.

To help with physician burnout, through the Stanson analytics platform, BSMH can track how often the alerts are triggered and the overall performance of the alerts. Alert data insights are then used to determine "follow" rates of the alerts which indicates improved HCC coding capture at the point of care.



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**Mark Binstock**

Chief Medical Information Officer, Bon Secours Mercy Health



## INTEGRATION GOALS

Success for BSMH wasn't a straight shot. At first, there was hesitancy to adopt HCC alerts due to the prevalence of alert fatigue in most EHR systems. While HCC coding improves patient care, it may add yet another layer of obligations for busy clinicians.

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How are Stanson's HCC alerts, a solution of PINC AI™, beating the odds? It's simple - the alerts are designed to be actionable and built to limit the provider's administrative burden. They help the provider add the specific suspected HCC code to the visit diagnosis and/or problem list while in the cognitive workflow of ordering for that patient in the EHR.

## KEY INSIGHTS AND IMPACT

Through a partnership with Stanson Health, a PINC AI™ solution, BSMH activated 30 HCC alerts that are designed to assist a clinician in identifying whether a new or different HCC code should be considered to optimize diagnosis coding. Using actionable HCC alerts, BSMH was able to document over 35,000 HCC categories in just six months, leading to a significant financial impact.

## RESULTS

Stanson's HCC alerts provide a feasible and effective solution to support healthcare organizations on their value-based care journey, despite the hurdles they may experience in delivering both high-quality and affordable care to their members. It's simply another example of how CDS, when used correctly, can improve efficiency, reduce the rate of costly medical errors, and increase provider and patient satisfaction.

For more information, visit [stansonhealth.com/hcc](https://stansonhealth.com/hcc)

### About PINC AI

PINC AI™ is the technology and services platform of Premier Inc. (NASDAQ: PINC). Made up of 20 years' worth of cost, quality and operational data gleaned from 45 percent of U.S. hospital discharges, as well as 812 million hospital outpatient and clinic encounters and 131 million physician office visits, PINC AI provides actionable intelligence that improves outcomes, supports improved financial performance and enables success in new, alternative payment models. PINC AI offerings rely on advanced analytics to identify improvement opportunities, consulting services for clinical and operational design, and workflow solutions to hardwire sustainable change. With a leading network of provider organizations, PINC AI accelerates ingenuity and serves as a large-scale innovation catalyst in healthcare. Headquartered in Charlotte, N.C., PINC AI can be followed on Twitter and LinkedIn.



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